

The Royal College of Paediatrics and Child Health Patient and Family Survey 2010 provided the following comments about Dr Jo Jones.

Both mother and child completed form and are very happy with outcome of meeting with consultant.

Consultation times are inadequate to properly discuss everything, especially during initial diagnosis. Thankfully Dr Jones is excellent to responding to emails which has saved my sanity but face to face would be better. Cut the waiting list!

Doctor is very good and has plenty of empathy however there is far too much to do in the time allocation. Most of it is taken up with notetaking and measurements - mainly from feedback from me. I did sense her frustration in not being able to offer more! Email is a good way of follow up/fantastic way of communication – very efficient and direct.

Dr Jones has helped our family enormously. We are very grateful to her for the support we receive

Dr Jones is fantastic. She has been a huge support for our family. Do not know what we would do without her. Our son looks forward to seeing here and says she is great.

Dr Jones is very polite and helpful when asking for advice. After each appointment we receive a letter with everything discussed in clinic. These are easy to understand and explain any plan of action or advice in detail. She seems to understand and be very caring to any information discussed.

Dr Jones understands my son completely and helps him voice how he is feeling. She is wonderful and what a help.

Excellent service. Never felt under time pressure

Good support and understanding. First person to understand the concerns i had about my son's development. Therefore getting a quicker diagnosis.

Have direct email which has been used frequently. Dr Jones really cares. She is genuine in her interest and puts you at ease. My daughter looks forward to her appointments. I couldn't ask for more.

I couldnt ask for more. Dr has been really supportive even agreed to communicate through email when we are not seeing her for the time being.

Jo Jones is incredibly accessible to us as clients even emailing us during very difficult circumstances to get the best solution for our child.